



AQUATIC MASTER PLAN MY AUSTIN. MY POOL. COMMUNITY MEETING SUMMARY

Master Plan Kickoff Community Meetings- Overview

The Austin Parks and Recreation Department began the community engagement for the Aquatic Master Plan in March 2016. As part of the consulting team led by Brandstetter Carroll Inc. (BCI), Adisa Communications supported a multi-phase stakeholder process. It included activities to educate interested parties on the existing conditions of the aquatic system identified in the Aquatic Needs Assessment; facilitate community engagement, and ensure community input for the development of the Aquatic Master Plan (AMP). The community engagement process incorporated two open house style community meetings in order to diversify the manner in which input was received, and include a wide array of public participants who might not otherwise be aware of the Aquatic Master Plan. The most common feedback received from the public meetings were the following:

- Longer seasonal hours
- More shaded areas
- Better maintenance of pool facilities

Notifications

A variety of tools were used to notify potential stakeholders of the two kick-off meetings and the opportunity to learn and provide input about the Aquatic Master Plan. Meeting notifications were distributed via email to neighborhood associations and stakeholder lists, and follow up phone calls were made. Event posters and flyers were placed at the Parks and Recreation Department's facilities. Yard signs were placed at the meeting locations in order to notify recreation center traffic of the upcoming kick-off meetings. Information was posted on "NextDoor," a private social network for neighbors and communities, in addition to Facebook and Twitter social medias. Time Warner Cable News Austin aired a feature on the AMP kick-off meetings on Saturday evening, March 5, 2016.



Public Meeting Materials

Attendees were greeted and given a Fact Sheet, comment card, and “swim lane card” (see attachments). The “swim lane card” was used as an incentive for participants to view all of the display boards, give input, and complete a survey. A completed swim lane card was entered into a drawing for one of five one-day swim passes valued up to \$8.00. Meeting materials were provided in both English and Spanish.



Overview of Open Houses

The Aquatic Master Plan Team held two Kick-Off Meetings to obtain input on the AMP. The meetings were held on Monday, March 7, 2016, from 4:30 p.m. to 7:30 p.m. at the Dove Springs Recreation Center, 5801 Ainez Drive, Austin 78744, and on Tuesday, March 8, 2016, from 4:30 p.m. to 7:30 p.m., at the Turner-Roberts Recreation Center, 7201 Colony Loop Drive, Austin, 78724. Approximately 35 people attended the first community meeting, and approximately 29 people attended the second one.

An open house format allowed the public to view illustrative boards and maps of the aquatic facilities in Austin and to interact with staff from the Aquatic Division and Brandstetter Carroll Inc team. The illustrative boards covered goals and timeline for the AMP, history and location of water facilities in Austin, and results of Phases I and II of the AMP. A PowerPoint presentation complemented the illustrative boards and maps with additional details about the AMP.

Participants were asked to indicate their preferences on aquatic features and programs depicted on illustrative boards. Participants were also asked to comment on five questions around the AMP. The five questions were also featured on an illustrative board (see attachment B). The full responses to the five questions are provided below as is a tally of input on aquatic features and programs.



Community Input

Participants were given a Comment Card with five questions to collect information specific to the AMP. Participants could also write responses to the questions on a post-it note and place it on an illustrative board.

The most suggested changes for aquatics facilities based on written feedback from the Comment Cards are as follows:

- Longer seasonal hours
- Shaded areas
- Better maintained pools

In addition, Austin areas most mentioned in need of pool facilities were Colony Park and South Austin, in particular the 78744 area. The most mentioned key factors to consider for older pools are costs and funding for repairing and building new facilities, and distance to the pools. Full results from Comment Cards can be found in Attachment F.

The top four aquatic features preferred from the visual preference boards by participants were:

- Shade over the pool deck – 16 votes
- Tall waterslides – 16 votes
- 50M lap lanes – 14 votes
- Shade over pool – 14 votes

The top four programming activities from the visual preference boards were:

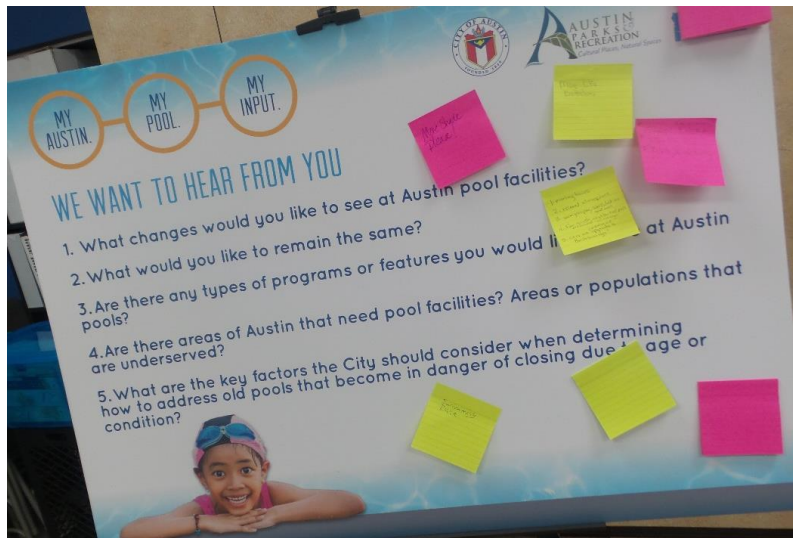
- Swim lessons – 39 votes
- Water fitness – 25 votes
- Lifeguard training – 26 votes
- Swim teams – 22 votes

Full results from visual preference boards can be found in Attachment E.

In summary, the suggested changes for Austin pool facilities are longer seasonal hours, shaded areas, and better maintained pools. Austin areas most mentioned in need of pool facilities are Colony Park and South Austin, in particular the 78744 area. The most mentioned key factors to consider for older pools are costs and funding for repairing and building new facilities, and distance to the pools.

Other Opportunities for Engagement

Citizens of Austin who were not able attend provided input on the Aquatic Master Plan by completing an on-line survey at <https://www.surveymonkey.com/r/swim512>, sending an email to swim512@austintexas.gov or calling 512.895.9591. This information was included in all notices, flyers, invitations, fact sheet, illustrative boards, and PowerPoint presentation.



Attachments

- Attachment A: Fact Sheet (English and Spanish)
- Attachment B: Comment Card (two sided—English and Spanish)
- Attachment C: “Swim Lane Card” (two sided—English and Spanish)
- Attachment D: Invitation to Open Houses (two sided—English and Spanish)
- Attachment E: Full results from the visual preference boards
- Attachment F: Full results from Comment Cards



WE NEED YOUR INPUT ON AUSTIN'S POOLS

Austin's public pools belong to you. That's right, the 51 pools and water play areas of Austin are yours to enjoy. One thing you might not know? — You and other Austinites can help decide the future of our pools by giving us your ideas for the Aquatic Master Plan Swim 512.

BE PART OF THE PLAN

The Master Plan will help the City of Austin Parks and Recreation Department decide how to manage aging pool facilities and the development of a guide to determine the future location of aquatic facilities to better serve the growing Austin population. Your input will help a skillful team of aquatic industry leaders and COA staff develop a vision for the next 20 years for the city of Austin aquatic facilities.

WHAT WE HAVE HEARD FROM AUSTINITES

More than 1,000 citizens, including adults and youth, have participated in public meetings. They told us they would like the following:

- Keep pools open and affordable
- Increase hours and swim season
- Improve bathhouse, shade, and seating



WHO IS LEADING THE PROCESS?

The Aquatic Division of Austin's Parks and Recreation Department is in charge of creating the Aquatic Master Plan. We are working with industry professionals, a citizen's advisory board, and you to create a 20-year vision for Austin's aquatic facilities. The Master Plan will be presented to the Austin City Council for adoption in late 2016.

HERE'S HOW YOU CAN GIVE INPUT

Sharing your thoughts is simple. Join a meeting. Fill out a survey. Give us a call. Or send us an email.

YOU CAN FIND OUT MORE HERE: www.austintexas.gov/department/aquatics-assessment

PHONE NUMBER: (512) 895-9591

EMAIL: swim512@austintexas.gov

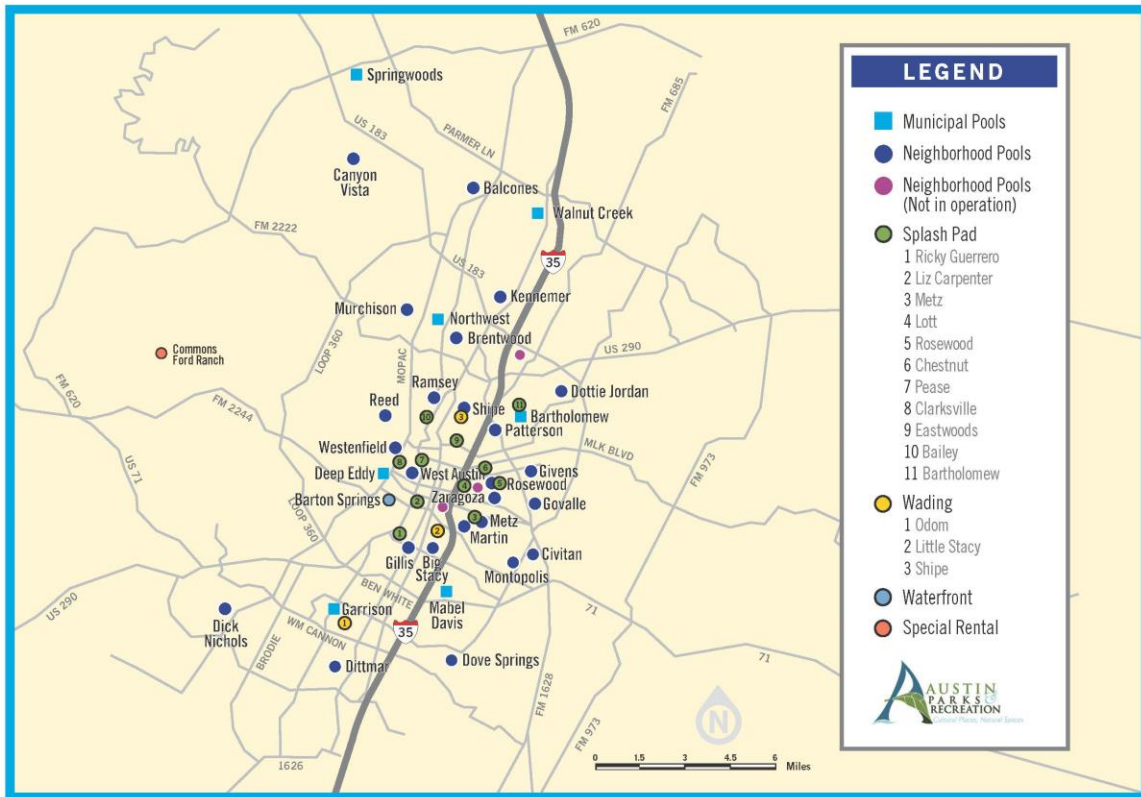


For more information call (512) 895-9591
Email swim512@austintexas.gov
2818 San Gabriel, Austin, TX 78705

AUSTIN'S POOLS & WATER PLAY AREAS



The City of Austin has 51 public pool facilities, which includes 28 neighborhood pools, 7 municipal pools, 3 wading pools, 11 splash pads, 1 rental facility at Commons Ford Ranch, and Barton Springs Pool. These swimming facilities exist so every Austinite can enjoy our pools and water play facilities.



For more information call (512) 895-9591
 Email swim512@austintexas.gov
 2818 San Gabriel, Austin, TX 78705

MI AUSTIN. MI PISCINA.

Únase a la discusión de la Nadada 512 (Swim 512) y a planear el futuro de piscinas de Austin.



NECESITAMOS SU OPINIÓN SOBRE LAS PISCINAS DE AUSTIN.

Las piscinas públicas de Austin pertenecen a usted. Así es, las 51 piscinas y áreas de juegos de agua de Austin son suyos para disfrutar. Una cosa que usted puede no saber? - Usted y otros residentes de Austin pueden ayudar a decidir el futuro de nuestras piscinas dándonos sus ideas para el Plan Maestro Acuática Swim 512.

SEA PARTE DEL PLAN

El Plan Maestro ayudará al Departamento de Parques y Recreación de la Ciudad de Austin decidir cómo manejar las facilidades de piscina que están envejeciendo y el desarrollo de una guía para determinar la futura ubicación de las instalaciones acuáticas para servir mejor a la creciente población de Austin. Su contribución ayudará a un equipo hábil de los líderes de la industria acuáticos y el personal del COA desarrollar una visión para los próximos 20 años para las instalaciones acuáticas de la Ciudad de Austin.



LO QUE HEMOS OÍDO DE CIUDADANOS

Más de 1.000 ciudadanos, incluidos los adultos y jóvenes, han participado en reuniones del público. Nos dijeron que les gustaría lo siguiente:

- Mantenga las piscinas abiertas y asequibles
- Aumentar las horas y temporada de natación
- Mejorar la casa de baños, sombra, y asientos

¿QUIÉN ESTÁ LIDERANDO EL PROCESO?

La División Acuática del Departamento de Parques y Recreación de Austin es el encargado de crear el Plan Maestro acuática. Estamos trabajando con los profesionales de la industria, una junta asesora de ciudadanos, y usted para crear una visión de 20 años para las instalaciones acuáticas en Austin. El Plan Maestro será presentado al Concejo Municipal de Austin para su aprobación en los finales de 2016.

HE AQUÍ CÓMO USTED PUEDE DAR ENTRADA

Compartir sus pensamientos es simple. Unirse a una reunión. Llenar una encuesta. Llámanos. O enviar un correo electrónico.

USTED PUEDE ENCONTRAR MÁS INFORMACIÓN AQUÍ: www.austintexas.gov/department/aquatics-assessment

NÚMERO DE TELÉFONO: (512) 895-9591

CORREO ELECTRÓNICO: swim512@austintexas.gov

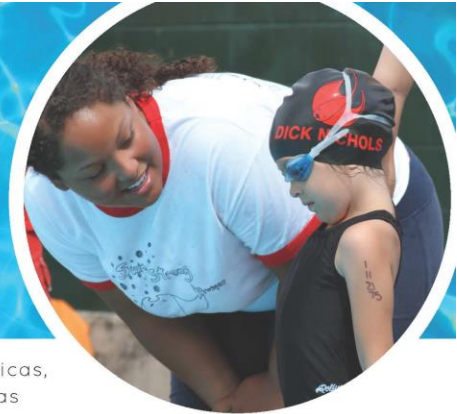


Para obtener más información, llame al 311 or (512) 895-9591

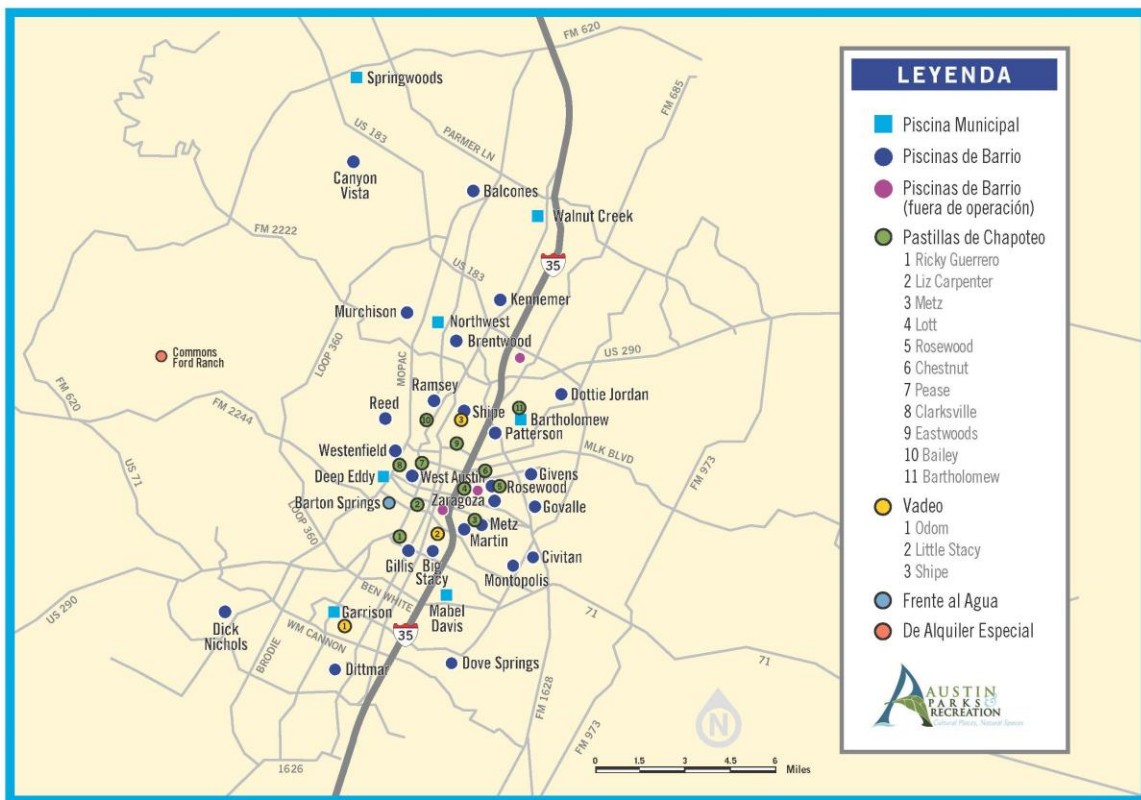
Email swim512@austintexas.gov

2818 San Gabriel, Austin, TX 78705

LAS PISCINAS DE AUSTIN Y ÁREAS DE JUEGO DE AGUA



La Ciudad de Austin cuenta con 51 instalaciones con piscinas públicas, que incluye 28 piscinas de barrio, 7 piscinas municipales, 3 piscinas para vadear, 11 pastillas de chapoteo, 1 servicio de alquiler en Commons Ford Ranch, y Barton Springs Pool. Estas Instalaciones para la natación existen por lo que todos los ciudadanos puedan disfrutar de nuestras piscinas e instalaciones para jugar con agua.



Para obtener más información, llame al 311 or (512) 895-9591
 Email swim512@austintexas.gov
 2818 San Gabriel, Austin, TX 78705

Attachment B: Comment Card (two sided—English and Spanish)



Please share your thoughts about the Aquatic Master Plan.

1. What changes would you like to see at Austin pool facilities?

2. What would you like to remain the same?

3. Are there any types of programs or features you would like to see at Austin pool facilities?

4. Are there areas of Austin that need pool facilities? Areas or populations that are underserved?

5. What are the key factors the City should consider when determining how to address old pools that become in danger of closing due to age or condition?

Thank you for your input. Please leave your comment card at the registration table.

Public comments submitted here will be considered as part of the Aquatic Master Plan process but will not be included in the Final Report. If you would like to provide more comments, please visit our survey on SurveyMonkey at <https://www.surveymonkey.com/r/swim512>.



Por favor, comparta su opinión sobre el Plan Maestro Acuático.

1. ¿Qué cambios le gustaría en las piscinas/albercas de Austin?

2. ¿Qué le gustaría que siguiera igual ?

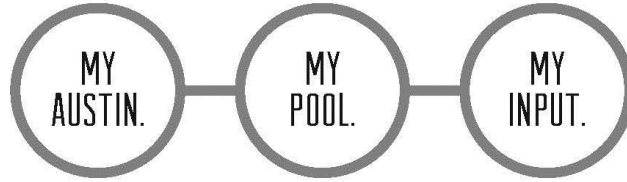
3. ¿Hay algún tipo de programa o partes de algún programa que quisiera que tuvieramos en las facilidades de piscinas/albercas en Austin?

4. ¿Hay áreas de Austin que necesitan facilidades de piscina/alberca? ¿Áreas o poblaciones que no tienen suficientes servicios?

5. ¿Que debe la Ciudad tomar en cuenta para decidir cómo resolver el problema de piscinas/albercas anticuadas y deterioradas por los años en servicio o por su condición?

Gracias por su aportación. Por favor, deje su tarjeta de comentarios en la mesa de registro.
Los comentarios públicos presentados aquí serán considerados en el proceso del Plan Maestro Acuático, pero no se incluirán en el informe final. Si desea proporcionar más comentarios, por favor visite nuestro cuestionario en SurveyMonkey en <https://www.surveymonkey.com/r/swim512spanish>.

Attachment C: Swim Lane Card (two sided- English and Spanish)



Welcome to the Aquatic Master Plan Open House

Staff are here to answer questions and take your suggestions. To enter for a chance to win a city of Austin Summer Swim Pass, add a sticker to your swim lane card when you visit each display, write your comments on our “We Want to Hear from You” board, and complete a brief survey before you leave. Turn in your completed swim lane card to the front desk to enter to win one of 5 one time visit swim tickets.

Welcome to the Aquatic Master Plan	History of Austin Swimming Pools	About the Master Plan
We want to hear from you (complete and give to staff member)	FREE	What We Know
Aquatic Facility Preferences	Aquatic Program Preferences	Survey (complete and give to staff member)



Bienvenido a la Recepción Pública del Plan Maestro Acuático

Personal estará presente para responder a preguntas y escuchar sus sugerencias. Para participar en la rifa de un Pase de Natación, Austin Summer Swim Pass, ponga una etiqueta en su tarjeta "swim lane card" cuando visite cada exhibición, escriba sus comentarios en el CARTEL "Queremos Saber su Opinión - We Want to Hear from You," y complete una breve encuesta antes de irse. Entregue su tarjeta de natación una vez completada a la mesa de recepción para la rifa de natación para ganar una de 5 visitas.

Bienvenido a la Recepción Pública del Plan Maestro Acuático	Historia Acuática - Austin	El Plan Maestro Acuático
Queremos saber lo que usted desea (completa y devuelva al miembro del personal)	Gratis	Lo Que Sabemos
Preferencias de las Comodidades Acuática	Preferencias de Programa Acuática	La Encuesta (completa y devuelva al miembro del personal)

Attachment D: Invitation to Open Houses (two sided—English and Spanish)



WE NEED YOUR INPUT

Pools and water play areas have been an essential part of the Austin community and culture since 1927. Please join us at one of two community meetings to help the City of Austin Parks and Recreation Department plan for the future. Both meetings will be an Open House format, so please come at any time that is easy for you so that you can learn about the Aquatic Master Plan and have your questions answered!

MARCH 7, 2016 *Family-friendly, children welcome*

Dove Springs Recreation Center
5801 Ainez Drive, Austin, TX 78744
4:30 p.m. - 8:00 p.m.



MARCH 8, 2016 *Family-friendly, children welcome*

Turner-Roberts Recreation Center
7201 Colony Loop Drive, Austin, TX 78724
4:30 p.m. - 8:00 p.m.



JOIN THE DISCUSSION

Join the community conversation, share your vision, and help shape Austin's pool and water play areas. Tell us what programs, amenities and features, and improvements need to happen to make Austin a community model for public pools and water play areas. Your input will guide the City leaders, PARD staff, and pool industry experts lay out a 20-year vision for Austin's pools and water play areas.



CAN'T ATTEND? SHARING YOUR THOUGHTS IS SIMPLE.

Complete a survey: <https://www.surveymonkey.com/r/swim512>
Give us a call. **Phone Number: (512) 895-9591**
Send us an email. **Email: swim512@austintexas.gov**

YOU CAN FIND OUT MORE HERE: WWW.AUSTINTEXAS.GOV/SWIM512

USTED ESTA INVITADO A Mi Austin. Mi Piscina.



NECESITAMOS SU OPINIÓN

Piscinas y zonas de juegos de agua han sido una parte esencial de la comunidad y la cultura de Austin desde 1927. Por favor, únase a nosotros en una de las dos reuniones de la comunidad para asistir el Departamento de Parques y Recreación de la Ciudad de Austin planear para el futuro. ¡Ambas reuniones serán en formato de Casa Abierta, así que por favor venga en cualquier momento que sea fácil para usted para poder aprender sobre el Plan Maestro Acuático y para tener respuestas a sus preguntas!

7 DE MARZO DE 2016 *Ideal para las familias, se admiten niños*

Dove Springs Recreational Center
5801 Ainez Drive, Austin, TX 78744
4:30 p.m. - 8:00 p.m.



8 DE MARZO DE 2016 *Ideal para las familias, se admiten niños*

Turner-Roberts Recreation Center
7201 Colony Loop Drive, Austin, TX 78724
4:30 p.m. - 8:00 p.m.

AYUDAR A CREAR EL FUTURO DE LAS INSTALACIONES DE LAS PISCINAS PÚBLICAS DE AUSTIN

ÚNASE A LA DISCUSIÓN

Comparte su visión, y ayuda dar forma a las piscinas y zonas de juegos de agua de Austin. Únase a la conversación de la comunidad, díganos cuales programas, servicios, instalaciones y mejoras serían buenos para que Austin sea un modelo comunitario de piscinas públicas y zonas de juegos de agua. Su participación guiará a los líderes de la ciudad, personal PARD, y expertos en la industria de la piscina para diseñar una visión de 20 años para las piscinas de Austin y áreas de juegos de agua.



¿NO PUEDE ASISTIR? COMPARTIR SUS PENSAMIENTOS ES SIMPLE.

Complete una encuesta: <https://www.surveymonkey.com/r/swim512spanish>
Llámanos. Número de teléfono: (512) 895-9591 • Envíanos un email: swim512@austintexas.gov

USTED PUEDE ENCONTRAR MÁS INFORMACIÓN AQUÍ: WWW.AUSTINTEXAS.GOV/SWIM512

Attachment E: Full results from the visual preference boards



Facilities and Programs Visual Preference Boards Responses

March 7 Results Facilities Boards

- 50M Lap Lanes – 7
- Family Slide – 3
- Climbing Wall – 5
- Diving Boards – 3
- Dumping Bucket – 7
- Lily Pad Bridge – 4
- Lazy River – 5
- Tall Waterslide – 5
- Splash Pad – 10
- Shallow Water – 2
- Shade over pool – 7
- Shade over deck – 8
- Vortex – 3
- Toddler Area – 5
- Indoor lap lanes – 5
- Indoor family activity area – 3

March 8 Results Facilities Boards

- 50M Lap Lanes – 7
- Family Slide – 1
- Climbing Wall – 6
- Diving Boards – 5
- Dumping Bucket – 1
- Lily Pad Bridge – 4
- Lazy River – 7
- Tall Waterslide – 11
- Splash Pad – 0
- Shallow Water – 4
- Shade over pool – 7
- Shade over deck – 8
- Vortex – 3
- Toddler Area – 4
- Indoor lap lanes – 3
- Indoor family activity area – 10

March 7 Results Programming Features

- Swim Lessons – 15
- Snorkeling – 1
- Water Fitness – 8
- Kayaking – 0
- Swim Teams – 7
- Lifeguard Training – 9
- Scuba Diving – 4
- Paddleboarding – 2
- Water Basketball – 1
- Battleship – 3
- Innertube Water Polo – 1
- Log Rolling – 1
- Synchronized Swimming – 1
- Paddleboard Yoga – 1
- Water Volleyball – 3
- Springboard Diving Lessons – 1

March 8 Results Programming Features

- Swim Lessons – 24
- Snorkeling – 5
- Water Fitness – 17
- Kayaking – 3
- Swim Teams – 15
- Lifeguard Training – 17
- Scuba Diving – 14
- Paddleboarding – 6
- Water Basketball – 3
- Battleship – 4
- Innertube Water Polo – 4
- Log Rolling – 3
- Synchronized Swimming – 3
- Paddleboard Yoga – 2
- Water Volleyball – 6
- Springboard Diving Lessons – 4

Attachment F: Full results from Comment Cards



Please share your thoughts about the Aquatic Master Plan.

1. What changes would you like to see at Austin pool facilities?

More Shade. Tables and chairs. Charge small fees to help the City maintain pools in middle class areas.
Need more, at least one more pool, in SE Austin south of Ben White and east of IH 35
More splash pads and pools south
Longer seasons
Shade. Dove Springs pool has no seating. Sticker weeds in the grass.
Shower area never has shower curtains
Provide shades
Less pools but better maintained ones
Better distribution around the city-equitable
More in areas that many people have access to
Evening hours
Specifically, at Dove Springs—shade/fun
Pool activities—slides, diving boards, etc.
Reaching out to community about program neighborhood rec centers/swimming centers offer

2. What would you like to remain the same?

Free admission in lower class areas.
Repair the one at Dove Spring and maintain in good repair
Programming such as lessons, teams
Free pools in lower income areas
Opening hours
Keep pools clean
Relaxed atmosphere
Hours of operation

3. Are there any types of programs or features you would like to see at Austin pool facilities?

Free swimming. Life guard training.
Access for Sr. citizens and programs
Programs for children and adolescents
More child/young child friendly features (like shallow pools like Deep Eddy)

Senior aerobics
Teach people to swim
Swim lessons
Aquatic fitness
Like soccer water
Swim plus play—West Enfield is a great model
Swimming lessons, swim teams

4. Are there areas of Austin that need pool facilities? Areas or populations that are underserved?

I think there should be more splash pads built instead of pools. Would help with water and help other pools with staffing.

See #1 and YES!

NOTE: Do a comparison on spending between east of I 35 vs west of 35. Historically, less is spent on east of 35.

South/South East

Dell Valle has no pools.

And South Austin has no splash pads or year round pools

78744 is historically underserved by the city budget

Yes, S.W. Austin north of 290

Like in the South

Far south neighborhood pools are crowded—all the edges

n/a

5. What are the key factors the City should consider when determining how to address old pools that become in danger of closing due to age or condition?

The volume of people visiting these pools each year. Does it give kids and families around the area an activity to do especially in lower class areas.

Repair, but if beyond repair, replace with a new pool. We need pools that are free to the public in SE Austin.

Population, current facilities

Distance to other free pools

If it is used or not—partly used facilities like Givens can be converted to skate board park

What is the alternative

What is expense

What public transportation is available at alternative sites

Funding the pools

Can we centralized and upgrade to Bartholomew style?

Consider the population of the surrounding area before closing—how far is the pool closest to them.

Demographic: Is it underprivileged not have access to water facilities

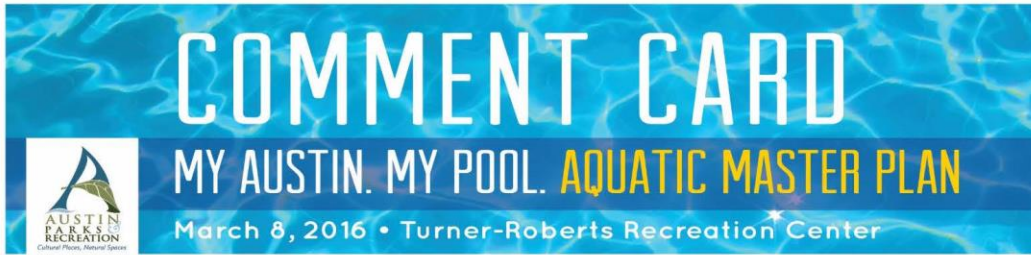
Post it notes from board:

Swimming race

Shade: for guards & patrol

Open access

ADA/accessibility



Please share your thoughts about the Aquatic Master Plan.

1. What changes would you like to see at Austin pool facilities?

Updating and repairs for restrooms, covered areas, and landscaping
Clean functional bath houses and shade
Year round access
Water aerobics
Longer hours
Longer operation hours during the summer
Life guards that can relate to all races
Diversity hiring of people that will be able to help a child become successful
Better staff
Longer season
Longer hours
Givens needs repairs—showers, changing rooms
More shade

2. What would you like to remain the same?

Let the left lanes remain the same size. 50 meters not reduced
Free neighborhood pools
Nothing
Neighborhood pool's same
Currently open pools remain open
Prioritize fixing pools on needs list
Givens needs to remain the same
The hours that the pool are open

3. Are there any types of programs or features you would like to see at Austin pool facilities?

More swim lessons and swim teams
Swim fitness would help those in rehab from injuries
Continue to add ADA equipment
Swim programs for youth and for adults
Water aerobics
Aquatic pool—indoor heated pool
More swim lessons for younger children in the underserved areas of the city

Water polo
Lifeguard training for free for at risk students helping first job training
New aquatic facility at Colony Park
Water aerobics

4. Are there areas of Austin that need pool facilities? Areas or populations that are underserved?

The Colony Park area
And, the Delco Center, an indoor pool
There can never be enough pools
Colony Park/Lakeside neighborhood—we don't have a pool
Yes, Colony Park, LBJ Davis & White
North east Braker Avenue
Colony Park/Lakeside
East Austin
290 East & Springdale

5. What are the key factors the City should consider when determining how to address old pools that become in danger of closing due to age or condition?

Do the proper repairs to make them environmentally compliant and meet ADA requirements
Neighborhood usage levels/demands
Distance accessibility to from alternative facilities
Proximity to other pools
Population of active swimmers
Underserved children that don't have transportation to go to other pools. Children should have a neighborhood pool in every community
Same funds and move to other area
Prioritize \$ to fix them
The cost
Repair them if cost is not too high to repair

Post it notes from board:

Need security lighting trail & signage
More shade at Walnut Creek
Accessible Access from bust stop (North Lamar) to Walnut Creek Metro Park no sidewalks exist
Meeting rooms for teams, staff, and public (Walnut Creek)
Deck Showers and bathrooms to be shared with park users/pool (Walnut Creek)
Senior's life guards
Pools that are close down for repairs can be change for skate boards